

Recruit, Retrain, Retain Checklist:

De-biasing policies, procedures, and people

Check your AI for ageist language

Consider utilizing tools like Textio, an automated job-listing writing platform that highlights biased language and helps you steer clear.

Audit your hiring and interview process

Remove discriminatory language from job descriptions ie: “new grads” or “years of experience” requirements.

Implement inclusive recruitment practices and "age-blind" hiring processes.

- *Studies show that when resumes are submitted online, there's a better chance of an older candidate making it to the first round of interviews.*
- *But, once they interview in person, bias kicks in, and they are more often rejected.*
- *Standardize the interview process and ask everyone the same, position-focused questions.*

Train all employees in age-inclusive interviewing, whether or not they are hiring managers – they may soon be, and everyone should have this skill.

Create and enforce policies to combat age discrimination across the spectrum.

Ensure your own brand looks, feels – and is – age inclusive (who is represented on your website and socials, etc.?)