

Recruit, Retrain, Retain Checklist:

De-biasing policies, procedures, and people

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Check your AI for ageist language

Consider utilizing tools like Textio, an automated job-listing writing platform that highlights biased language and helps you steer clear.

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Audit your hiring and interview process

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Remove discriminatory language from job descriptions ie: “new grads” or “years of experience” requirements.

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Implement inclusive recruitment practices and "age-blind" hiring processes.

- *Studies show that when resumes are submitted online, there's a better chance of an older candidate making it to the first round of interviews.*
- *But, once they interview in person, bias kicks in, and they are more often rejected.*
- *Standardize the interview process and ask everyone the same, position-focused questions.*

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Train all employees in age-inclusive interviewing, whether or not they are hiring managers – they may soon be, and everyone should have this skill.

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Create and enforce policies to combat age discrimination across the spectrum.

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Ensure your own brand looks, feels – and is – age inclusive (who is represented on your website and socials, etc.?)